

Known Important Product Issues on SmartStart

Known important product issues (associated with specific versions of SmartStart) and their resolutions are documented below. HP strongly recommends that the resolutions be applied accordingly per instructions in the resolution documents. Failure to do so may result in issues that can cause disruption to the operation and functionality of ProLiant servers. This list will be proactively updated as new issues are discovered and resolved for the current SmartStart version and one previous version.

HP ProLiant Firmware Maintenance CD Version 8.15

<u>Customer Advisory Number</u>	<u>Customer Advisory Title</u>
<u>c01611218</u>	Smart Array Controller Driver - HpCISs2 Version 6.13.0.x (or Later) Cannot Be Downgraded to Version 6.12.0x (or Earlier) on Windows Server 2003
<u>c01611222</u>	SmartStart- NIC 1 May Not Be Recognized as "eth0" During Assisted Installation on ProLiant Servers with Multiple Network Interface Controllers if "Network" is Selected as the OS Source Type
<u>c01597034</u>	SmartStart- Unsupported USB DVD-ROM Drives May Not Function During a SmartStart Assisted Installation
<u>c01554944</u>	ProLiant ML350 G5 Servers Running Windows Server 2003 Standard Edition R2 SP2 (Japanese Version) May Intermittently Stop Responding and Display a Black Screen While Booting in Certain Configurations

HP ProLiant Firmware Maintenance CD Version 8.30

<u>Customer Advisory Number</u>	<u>Customer Advisory Title</u>
<u>c01601313</u>	SYSTEM ROM UPGRADE REQUIRED to Avoid a Windows Blue Screen on HP ProLiant Servers Containing Two Different Revisions of Intel Xeon 5200-Series or Intel Xeon 5400-Series Processors when Running Windows 2008 x64 with Certain System ROM Versions
<u>c01562847</u>	HP GbE2c Ethernet Blade Switch for c-Class BladeSystem Running Firmware Version 2.0.1 (or Earlier) Will Continuously Panic if the Default VLAN is Disabled and the Switch is Set to Use the iSCL Interface
<u>c01597033</u>	HP Onboard Administrator- Upgrading Firmware From Version 1.x to Version 2.25 (or Later) Will Not Be Successful
<u>c01607546</u>	HP ProLiant ML310 G5 and DL320 G5p Servers - SC40Ge HBA May Intermittently Be Unable to Initialize During POST

HP ProLiant SmartStart CD Version 8.10

<u>Customer Advisory Number</u>	<u>Customer Advisory Title</u>
<u>c01601312</u>	SmartStart- An "Invalid Entry" Message Will Be Displayed During a SmartStart 8.10 Assisted Installation of Windows Server 2008 if the "Without Hyper-V Media" Option is Chosen and the Operating System Cannot Be Installed
<u>c01581680</u>	Small Memory Leak May Intermittently Occur in Certain Versions of Integrated Lights-Out Agent (cmaasm2d) for Linux
<u>c01490010</u>	ProLiant DL580 G4 or ProLiant ML570 G4 Server May Stop Responding When Running HP Insight Foundation Agents for Windows Version 8.00 or Earlier
<u>c01554945</u>	ProLiant Servers with Greater Than 64 GB of Memory May Stop Responding While Booting the SmartStart Release 8.10 or the Firmware Maintenance CD Version 8.20
<u>c01382037</u>	HP Embedded SATA RAID driver may not load during Microsoft Windows installation on certain HP ProLiant 100-series and 300-series servers configured without a floppy disk drive.

HP ProLiant Firmware Maintenance CD Version 8.20

<u>Customer Advisory Number</u>	<u>Customer Advisory Title</u>
<u>c01548536</u>	FIRMWARE UPGRADE RECOMMENDED to Ensure ProLiant DL785 G5 Server Does Not Reboot when an Uncorrectable ECC Memory Error Occurs
<u>c01489253</u>	FIRMWARE UPGRADE RECOMMENDED to Prevent SAS Hard Drives Attached to a SMART Array P800 Controller from Failing to Come Online When Hot-Added into a Server Drive Bay
<u>c01510571</u>	FIRMWARE UPGRADE REQUIRED for Onboard Administrator Before Adding a ProLiant BL2x220c G5 Server Blade to a BladeSystem c-Class Enclosure
<u>c01533529</u>	FTP-Based Links on the Firmware Maintenance CD Version 8.20 Home Page Do Not Function When Selected
<u>c01554945</u>	ProLiant Servers with Greater Than 64 GB of Memory May Stop Responding While Booting the SmartStart Release 8.10 or the Firmware Maintenance CD Version 8.20
<u>c01479944</u>	Some HP BladeSystem ProLiant or Integrity Server Blades May Not Power On When the Dynamic Power Savings Mode Is Enabled in HP Onboard Administrator Version 2.20 (or Earlier)
<u>c01458856</u>	An HP StorageWorks SB40c Storage Blade Attached to an HP BladeSystem c-Class Server Blade May Become Inaccessible After Rebooting the Server Blade Following a Reset or Failover of Onboard Administrator

[c01511475](#)

SYSTEM ROM UPGRADE REQUIRED for Certain ProLiant Servers to Achieve Compatibility and Proper Operation for Certain SATA 2.5-Inch and 3.5-Inch Hard Drives

[c01519603](#)

System ROM Version 06.11.2008 (or Later) is Required if More Than 256 GB of Memory is Installed in a ProLiant DL785 G5 Server

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