

This guide is intended to identify the steps required to install this software on the Intel<sup>®</sup> Hybrid Cloud platform, and does not replace the manufacturer’s instructions for third-party products. Before completing the instructions below, you will need to install the respective software on the server using the Store feature in the Intel Hybrid Cloud Management Portal (<https://hybridcloud.intel.com>).

**LICENSE ALERT:** Purchased keys may not be used on this product.

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### Product Version and Dependencies

Microsoft\* Office Professional Plus 2010 can be downloaded and installed on any Windows\*-based Intel® Hybrid Cloud appliance.

**NOTE:** Microsoft\* Office 2010 Standard and Microsoft\* Office Professional Plus 2010 are intended for installation on a single Intel Hybrid Cloud server. To make Microsoft\* Office available for multiple users, please download and configure Windows Remote Desktop Services\* or 2X Application Server XG\*.


### Download / Install / Uninstall

#### Download and Install

1. Go to the Intel AppUp® SMB Service Store at <https://store.intelhybridcloud.com>.
2. Log in using your ID and password.
3. Search for and select **Microsoft Office Professional Plus 2010**.
4. Select the Intel Hybrid Cloud server.
5. Click **Add to Order**.
6. Complete the ordering process.

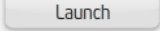
NOTE: The appliance will download within 24 hours. Microsoft Office Professional Plus 2010 installs automatically.

#### Uninstall

1. Log in to the Intel Hybrid Cloud server manager.
2. Click the **Appliances** button  to open the Appliances page.
3. Select the appliance on which Microsoft Office Professional Plus 2010 is installed.
4. If the appliance status is "Stopped", click the **Start** button.
5. Select the **Application** tab.
6. Select **Microsoft Office Professional Plus 2010**.
7. Click the **Uninstall** button.

### How to Connect to the Appliance/Application

1. Log in to the Intel Hybrid Cloud server manager.
2. Click the **Appliances** button to open the Appliances page.
3. Select the appliance on which Microsoft Office Professional Plus 2010 is installed.
4. If the appliance status is "Stopped", click the **Start** button.
5. Select the **Console** tab to open the Console page.

6. Click the **Launch** button  next to VNC Console to open the VNC window.
7. Enter information and credentials in the required fields and then log in to the appliance.
8. Select **Start > All Programs > Microsoft Office Professional Plus 2010**.

## Licenses / Configuration

Microsoft Office Professional Plus 2010 license installs automatically.

## Troubleshooting

### Technical Support

- For questions pertaining to this guide, contact Intel Customer Support:  
<http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm>
- In the event that you (the Managed Service Provider) are unable to resolve a technical support issue by providing first-level support for the Software, you may obtain second-level support from the help desk of the Software manufacturer, pursuant to the terms and conditions accompanying the Software. Technical Support contact information is provided at the following location:  
<http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm#Software>
- Intel<sup>®</sup> Hybrid Cloud Platform User Guide  
<http://www.intel.com/support/motherboards/server/hybrid/sb/CS-031729.htm>
- Appliance & Application Initial Setup Guides  
<http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032880.htm>