

This guide is intended to identify the steps required to install this software on the Intel® Hybrid Cloud platform, and does not replace the manufacturer's instructions for third-party products. Before completing the instructions below, you will need to install the respective software on the server using the Store feature in the Intel® Hybrid Cloud Management Portal (<https://hybridcloud.intel.com>).

LICENSE ALERT: Purchased keys may not be used on this product.

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Product Version

InstaColl 1.0

Dependencies / Requirements

- A web browser is required to access InstaColl Live Documents.

Download and Install

1. Go to the Intel AppUp® Small Business Service Store at: <https://store.intelhybridcloud.com>.
2. Log in using your MSP ID and password.
3. Search for and select **InstaColl Live Documents**.
4. Select the **Intel® Hybrid Cloud server**.
5. Click **Add to Order**.
6. Complete the ordering process. The appliance will download within 24 hours.

Licenses / Configuration

The InstaColl Live Documents license is good for 1 year from the date of the initial installation. Please contact Intel Support team for subsequent license renewal.

Apply the License

1. Get the license file from Intel Customer Service.
2. Replace the license file at "/home/instacoll/Apache-Tomcat-6.0.20/webapps/docs/conf" with the new license file.
3. Change the directory (`cd`) to:

```
/home/Instacoll/scripts
```
4. In the command line, type the following and then press **Enter**:

```
./stop.sh
```
5. In the command line, type the following and then press **Enter**:

```
./sart.sh
```

IP Configuration

1. The default IP address for InstaColl Live Documents is 192.168.77.5. To change it, log in to the Intel Hybrid Cloud server manager.
2. Click the **Controls** button.
3. Select the **Maintenance** tab.

4. Select the **Enable SSH via remote interface** checkbox and then click **Update**.
5. Login to the root directory using an SSH client such as Putty.
6. Check the existing InstaColl Live Documents IP address by executing:

```
ifconfig eth0 | grep 'inet addr:' | cut -d: -f2 | awk '{print $1}'
```
7. Change the directory (cd) to:

```
/home/Instacoll/scripts
```
8. "vi" start.sh file.
9. Replace the IP address in the start.sh file with the IP address you used in step 6, above. Save and exit from the file.
10. Change the directory (cd) to:

```
/etc/sysconfig/network-scripts/ifcfg-eth0
```
11. "vi" the ifcfg-eth0 file.
12. Update the existing IP address with the new IP address, gateway, and netmask. Save and close the file.
13. To restart the network service, type:

```
service network restart
```
14. Change the directory (cd) to:

```
/home/Instacoll/scripts
```
15. In the command line, type the following and then press **Enter**:

```
./stop.sh
```
16. In the command line, type the following and then press **Enter**:

```
./start.sh
```

Connect to the Appliance/Application

1. Log in to the Intel Hybrid Cloud Server Manager.
2. Click the **Appliances** button to open the Appliances page.
3. Select the InstaColl Live Documents appliance.
4. If the appliance is Stopped, click the **Start** button to start it.
5. Log in from another Windows-based appliance or computer.
6. Launch a Web browser.
7. Enter the IP address of the InstaColl Live Documents appliance (the default is http://192.168.77.5). The InstaColl Live Documents page opens.
8. Follow the directions on the InstaColl Live Documents login page.

Uninstall

1. Log in to the Intel Hybrid Cloud server manager.
2. Click the **Appliances** button to open the Appliances page.
3. Select **InstaColl Live Documents** appliance.
4. If the appliance is Running, click the **Stop** button.
5. Select the **Control** tab.
6. Click the **Uninstall** button.

Troubleshooting

Technical Support

- For questions pertaining to this guide, contact Intel Customer Support:
<http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm>
- In the event that you (the Managed Service Provider) are unable to resolve a technical support issue by providing first level support for the Software, you may obtain second level support from the help desk of the Software manufacturer, pursuant to the terms and conditions accompanying the Software. Technical Support contact information is provided at the following location:
<http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm#Software>
- Intel® Hybrid Cloud Platform User Guide
<http://www.intel.com/support/motherboards/server/hybrid/sb/CS-031729.htm>
- Appliance and Application Initial Setup Guides
<http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032880.htm>