

intel® Technical Advisory

TA-637-2

5200 NE Elam Young Parkway
Hillsboro, OR 97124

February 21, 2003 (Revision 2, July 7, 2004)

Intel® Server Board SE7505VB2 using LANDesk® Client Manager version 6.3 build 211

Information in this document is provided in connection with Intel products. No license, express or implied, by estoppel or otherwise, to any intellectual property rights is granted by this document. Except as provided in Intel's Terms and Conditions of Sale for such products, Intel assumes no liability whatsoever, and Intel disclaims any express or implied warranty, relating to sale and/or use of Intel products including liability or warranties relating to fitness for a particular purpose, merchantability, or infringement of any patent, copyright or other intellectual property right. Intel products are not intended for use in medical, life saving, or life sustaining applications. Intel may make changes to specifications and product descriptions at any time, without notice. The Intel® Server Board SE7505VB2 may contain design defects or errors known as errata, which may cause the product to deviate from published specifications. Current characterized errata are available on request.

Products Affected

Prod Code	MM#	UPC
BVBBB	850824	735858159296
SE7505VB2	850825	735858159302

Description

LANDesk® Client Manager 6.3 build 211 is not monitoring Intel® processor's temperatures and fans and is not monitoring system chassis fans.

Root Cause

The Intel® Server Board SE7505VB2 Resource CD (part# C150066-004) did not contain the correct version of LANDesk® Client Manager for full hardware monitoring.

Corrective Action / Resolution

An updated version of LANDesk® Client Manager is available for download at:

<http://support.intel.com/support/motherboards/server/se7505vb2/>.

1. Click on "Software & Drivers" link in the left navigation bar,
2. Choose Windows® 2000 and click <GO>,
3. Locate the file **LANDesk® Client Manager 6.3 Build 211 [ADMIN.EXE, CLIENT.EXE, FULL.EXE]**.

Follow the instructions in the readme.txt file to install and use this version of LANDesk® Client Manager.

After installation, you can verify the correct version of LDCM 6.3 Build 211 by clicking "about" on the LANDesk® Client Manager main page. Select "Version Info" and scroll down to look at the version number for **smalsmbus.dll**. File must be version 6.30.6.1 or later.

Please refer to the <http://support.intel.com/support/motherboards/server/se7505VB2/> site for updates to drivers, BIOS, firmware, and other software available for the Intel® Server Board SE7505VB2.

Please contact your Intel Sales Representative if you require more specific information about this issue.

Enterprise Platforms and Services Division
Enterprise Platforms Group
Intel Corporation