



Technical Advisory

TA-859-00

5200 NE Elam Young Parkway
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Intel® Embedded Server RAID Technology II (ESRT, SWR) Drive Limit

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Products Affected

S5000PSLSAS
S5000XVNSAS
SR1500ALSAS, SR1550ALSAS, SR2500BRPLX
S5000VSASAS, SR2520SAX
S5000VCLSASBB, SR1530HCLS

Description

Intel has identified a potential data loss issue if the maximum number of connected drives supported by the Intel® Embedded Server RAID Technology II (ESRTII) is exceeded on any Intel® S5000 chipset based server board with Software RAID enabled on the SAS controller.

Root Cause

Only eight (8) drives are allowed on an Intel S5000 chipset based server board with Intel® Embedded Server RAID Technology II enabled on the SAS 106x controller (enabled in BIOS and by drivers).

Connecting a ninth (9th) drive to the same controller may cause the controller to alter which eight drives are considered to be part of the array which might cause data loss.

Corrective Action / Resolution

Do not attach more than eight (8) drives including the hot spare drive(s) to the onboard SAS controller ports when Intel® Embedded Server RAID Technology II is enabled. At this time there is no warning given when a ninth drive is added. It is the user's responsibility not to exceed the 8 total drive limit.

In the future a warning will be shown when more than 8 drives are attached to the server board SAS ports.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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