

# Monthly Specification Update

***Intel® Server Board S3420GP***

***Intel® Server System SR1630GP***

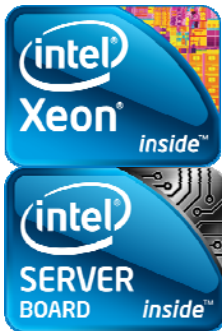
***Intel® Server System SR1630GPRX***

***Intel® Server System SR1630HGP***

***Intel® Server System SR1630HGPRX***

***Intel® Server Chassis SC5650UP***

***Intel® Server Chassis SC5299UP***



*Intel Order Number E82362-005*

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**Enterprise Platforms and Services Marketing**

## ***Revision History***

<b>Date</b>	<b>Modifications</b>
Sep. 2009	Initial release.
Oct. 2009	Added memory configuration rules.
Nov. 2009	Added errata 7 and errata 8.
Jan. 2010	Fixed errata 2, 3, 4 and 7; Added errata 9, 10 and 11.
Mar. 2010	Added Intel® Server Board S3420GPRX and Intel® Server System SR1630GPRX, SR1630HGPRX info. Fixed errata 8, 9 and 10. Updated errata 11 with workaround. Added errata 12, 13, 14, 15, 16, and 17. Added document change 3.

## ***Disclaimers***

The Intel Products Specified may contain design defects or errors known as errata that may cause the products to deviate from the published specifications. Current characterized errata are documented in this Specification Update.

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# Contents

<b>Preface .....</b>	<b>1</b>
Nomenclature .....	1
<b>Summary Tables of Changes .....</b>	<b>2</b>
<b>Errata .....</b>	<b>4</b>
1. After plugging a USB FDD during Linux* OS install, the keyboard will work after 1 minute	4
2. It takes 1 minute to show the network icon in taskbar in Microsoft * Windows* 2003/4	
3. Setting up an IP Address for the 82578DM on-board NIC may take a long time to take effect	5
4. Unable to wake up from S1 state through the 82578DM onboard NIC .....	5
5. LSI* MegaSR driver (v13.10.0708.2009) does not work with Red Hat Enterprise Linux* 4.8	5
6. Adding the Intel® Integrated RAID Module SROMBSASMR (AXXROMBSASMR)	6
7. Fans ramp up and down or fans boost after operating system is loaded .....	6
8. A beep code of 1-5-4-2 would be experienced on changing the Hyper-Threading Technology”, “Core Multi-Processing” or “Virtualization Technology” settings in BIOS .....	6
9. There will be black screen during booting up SuSE* Linux* Enterprise Server 11 and the black screen will keep 1 to 15 minutes .....	7
10. An event log in SEL.....	7
11. Remote screen display may show half screen when display color depth is set to “millions of color” on Red Hat* Enterprise Linux* 5 U4 through Intel® RMM3 or RMM3 Lite module	8
12. S3420GPRX doesn’t support iSCSI function on Intel® GbE I/O Expansion Module	8
13. USB Keyboard/Mouse may not work smoothly in Microsoft* Windows* Server 2008 R2 on S3420GPRX .....	8
14. Fail to install Windows* Server 2008 R2 on S3420GPRX based system when Quad port GbE I/O Expansion Module is populated.....	9
15. BMC communication may be disconnected if OS power saving mode is enabled..	9
16. S3420GPRX on-board Intel® LAN 82574L (NIC5) cannot get IP address from DHCP server if server OS is Linux* and SOL or RMM3 Lite KVM console is enabled .....	10
17. S3420GPRX board contains TPM disable jumper J2E1 .....	10
<b>Documentation Changes .....</b>	<b>12</b>
1. Intel® Server Board S3420GP technical specification update for memory configuration rules .....	12
2. Intel® Server Board S3420GP Quick Start User Guide Update to -003.....	14
3. Update information for usable/accessible memory of BMC Video/Graphic display functions for the onboard Server Engine* LLC Pilot II* Video controller .....	14

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## Preface

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This document communicates product Errata and Documentation Changes & Corrections for the following Intel Server Products:

- Intel® Server Board S3420GPLX/LC/V/RX
- Intel® Server System SR1630GP/SR1630HGP/SR1630GPRX/SR1630HGPRX
- Intel® Server Chassis SC5650UP
- Intel® Server Chassis SC5299UP

## Nomenclature

- **Specification Changes** are modifications to the current published specifications for Intel® server boards. These changes will be incorporated in the next release of the specifications.
- **Specification Clarifications** describe a specification in greater detail or further highlight a specification's impact to a complex design situation. These clarifications will be incorporated in the next release of the specifications.
- **Documentation Changes** include typos, errors, or omissions from the current published specifications. These changes will be incorporated in the next release of the specifications.
- **Errata** are design defects or errors. Errata may cause the server board behavior to deviate from published specifications. Hardware and software designed to be used with any given processor stepping must assume that all errata documented for that processor stepping are present on all devices.

## Summary Tables of Changes

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The following tables provide an overview of known errata and known document changes that apply to the specified Intel Server Products. The tables use the following notations:

**Doc** Intel intends to update the appropriate documentation in a future revision.

**Fix** Intel intends to correct this erratum.

**Fixed** This erratum has been corrected.

**No Fix** There are no plans to correct this erratum.

**Shaded** This item is new or has been modified from the previous specification update.

**Table 1. Errata Summary**

No.	Plans	Description of Errata
1.	Fixed	After plugging a USB FDD during Linux* OS install, the keyboard will work after 1 minute
2.	Fixed	It takes 1 minute to show the network icon in taskbar in Microsoft Windows* 2003
3.	Fixed	Setting up an IP Address for the 82578DM on-board NIC may take a long time to take effect
4.	Fixed	Unable to wake up from S1 state through the 82578DM onboard NIC
5.	Fixed	LSI* MegaSR driver (v13.10.0708.2009) does not work with Red Hat Enterprise Linux* 4.8
6.	Doc	Adding the Intel® Integrated RAID Module SROMBSASMR (AXXROMBSASMR)
7.	Fixed	Fans ramp up and down or fans boost after operating system is loaded
8.	Fixed	A beep code of 1-5-4-2 would be experienced upon changing the Virtualization Tech Settings in BIOS
9.	Fixed	There will be black screen during booting up SuSE* Linux* Enterprise Server 11 and the black screen will keep 1 to 15 minutes
10.	Fixed	An event log in SEL
11.	Fix	Remote screen display is abnormal when installing Red Hat* Enterprise Linux* 5 U4 through Intel® RMM3 module
12.	No Fix	Intel® Server Board S3420GPRX doesn't support iSCSI function on Intel® GbE I/O Expansion Module
13.	Fixed	On Intel® Server Board S3420GPRX based system, USB Keyboard/Mouse cannot work smoothly in Microsoft* Windows* Server 2008 R2



No.	Plans	Description of Errata
14.	Fixed	Fail to install Windows* Server 2008 R2 on Intel® Server Board S3420GPRX based system if Quad port GbE I/O Expansion Module is populated on board
15.	No Fix	BMC communication may be disconnected if OS power saving mode is enabled
16.	Fix	Intel® Server Board S3420GPRX on-board Intel® LAN 82574L (NIC5) cannot get IP address from DHCP server if server OS is Linux* and SOL or RMM3 Lite KVM console is enabled
17.	Fix	Intel® Server Board S3420GPRX contains TPM disable jumper J2E1

**Table 2. Documentation Changes**

No.	Plans	Document Name	Description of Documentation Change
1.	Fixed	<i>Intel® Server Board S3420GP Technical Specification update</i>	<i>Intel® Server Board S3420GP Technical Specification v1.1 or later version for memory configuration rules</i>
2.	Fixed	<i>Intel® Server Board S3420GP Quick Start User Guide</i>	<i>Intel® Server Board S3420GP Quick Start User Guide Update to -003.</i>
3.	Fix	<i>Intel® Server Board S3420GP Technical Specification update</i>	<i>Intel® Server Board S3420GP Technical Specification v2.2 or later version for on-board video memory clarification</i>

The following sections provide in-depth descriptions of each erratum / documentation change indicated in the tables above. The errata and documentation change numbers referenced in the following sections correspond to the numbers in the tables above

## Errata

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### 1. After plugging a USB FDD during Linux\* OS install, the keyboard will work after 1 minute

**Problem** At Linux\* setup prompt screen, after plugging in a USB Floppy with driver disk. Typing "linux dd" and hitting Enter, the USB keyboard cannot be used. After about 1 minute, the USB keyboard can be used and the OS can be installed.

**Implication** None

**Status** Fixed in BIOS Rev.26.

**Workaround** Option 1: User will need to wait for about 1 minute to use the USB FDD when installing the OS driver

Option 2: USB FDD has to be installed before DC power on.

### 2. It takes 1 minute to show the network icon in taskbar in Microsoft \* Windows\* 2003

**Problem** When not assigning a static IP address for 82578DM on-board NIC, the system will take 40~50 seconds to show the network icon at the Windows\* toolbar when entering the OS. After assigning the static IP address for the 82578DM, the network icon will appear at the Windows\* toolbar normally (within 5 seconds) after entering the OS. This issue is only seen on Microsoft\* Windows\* 2003. Microsoft\* Windows\* 2008 or Linux\* operating system is not affected by this issue.

**Implication** None.

**Status** Fixed by LAN Driver package 14.6 for the on-board network controller 82578DM available from Intel's support site at <http://www.intel.com/support/motherboards/server/s3420gp/>.

**Workaround** Set static IP address for 82578DM on-board NIC.

### 3. **Setting up an IP Address for the 82578DM on-board NIC may take a long time to take effect**

Problem	When setting up an IP address for the 82578DM on-board NIC, it will take about 50 seconds to take effect. The failure only happens on the following scenario: user setting a static IP address for 82578DM -> clear the IP and back to DHCP -> setting another static IP address for 82578DM (issue happens from here)-> clear it and back to DHCP -> .... Other IP setup scenario will not encounter this issue.
Implication	None
Status	Fixed in the 82578DM on-board NIC driver package 14.6. The driver is available at: <a href="http://www.intel.com/support/motherboards/server/s3420gp/">http://www.intel.com/support/motherboards/server/s3420gp/</a> .
Workaround	One time set IP address.

### 4. **Unable to wake up from S1 state through the 82578DM onboard NIC**

Problem	Unable to wake up from S1 state through the 82578DM NIC. System can wake up from S1 through 82574 NIC which is the management NIC.
Implication	Users wanting to wake up from 82578DM onboard NIC will experience a failure.
Status	Fixed in BIOS Rev.30
Workaround	Use 82574 to wake up the system.

### 5. **LSI\* MegaSR driver (v13.10.0708.2009) does not work with Red Hat Enterprise Linux\* 4.8**

Problem	The LSI* driver (v13.10.0708.2009) does not recognize the RAID volume with Red Hat Enterprise Linux 4.8.
Implication	When using driver v13.10.0708.2009.
Status	Fixed in the latest driver (v.13.11.0922.2009 or later) available from Intel's support site. ( <a href="http://www.intel.com">http://www.intel.com</a> ).

Workaround Please read Readme file and follow the steps.

## 6. Adding the Intel® Integrated RAID Module SROMBSASMR (AXXROMBSASMR)

Problem	There is no information for the Intel® Integrated RAID Module SROMBSASMR (AXXROMBSASMR).
Implication	The Technical Product Specification v1.0 incorrectly states RAID support.
Status	Fixed in Technical Product Specification v1.1.
Workaround	The RAID section should read as : 4 ports full featured SAS/SATA hardware RAID through optional Intel® Integrated RAID Module SROMBSASMR (AXXROMBSASMR), provides RAID 0, 1, 5, 6 and striping capability for spans 10, 50, 60.

## 7. Fans ramp up and down or fans boost after operating system is loaded

Problem	Fans ramp up and down or fans boost after operating system is loaded. This issue happens frequently on Microsoft Windows* 2008.
Implication	The acoustic level of the system is incorrectly reported.
Status	Fixed in BMC Rev.01.17.
Workaround	A suggested workaround is available under BIOS to disable C6. Detailed information is available at: <a href="http://www.intel.com/support/motherboards/server/sb/CS-031036.htm">http://www.intel.com/support/motherboards/server/sb/CS-031036.htm</a> .

## 8. A beep code of 1-5-4-2 would be experienced on changing the Hyper-Threading Technology”, “Core Multi-Processing” or “Virtualization Technology” settings in BIOS

Problem	If changing Virtualization Tech Settings in BIOS to disable or enable, there will be a beep code of 1-5-4-2.
Implication	The user will hear the beep code when changing Virtualization setting.
Status	Fixed in BIOS Rev.40..
Workaround	No workaround.

## **9. There will be black screen during booting up SuSE\* Linux\* Enterprise Server 11 and the black screen will keep 1 to 15 minutes**

Problem	During the system boot up with SuSE* Linux* Enterprise Server 11, there will be black screen happen and keep 1 to 15 minutes. When the black screen happens, the operating system is still running. After the black screen disappears, the system still can run without issue.
Implication	The customer may feel the system is hanging up. Actually the system is still running with this black screen.
Status	Fixed in BIOS Rev. 40.
Workaround	The customer needs to wait until the system resumes back from the black screen.

## **10. An event log in SEL**

Problem	Sometimes the system may trigger one log record "Event Log Cleared #0xE2 [severity] event: Event Logging Disabled sensor 226 SMI Handler (Channel #00h)" in SEL.
Implication	This SEL log is only an extra log info and does NOT impact any feature.
Status	Fixed in BMC Rev.01.19.
Workaround	No workaround.

## **11. Remote screen display may show half screen when display color depth is set to “millions of color” on Red Hat\* Enterprise Linux\* 5 U4 through Intel® RMM3 or RMM3 Lite module**

Problem	If using Intel® RMM3 or RMM3 Lite module to display Red Hat* Enterprise Linux* 5 U4 remotely, there may be abnormal display on remote screen. There is some black region in the screen during the installation. After the system booting up, the USB keyboard and mouse can show icon correctly.
Implication	Intel® RMM3 or RMM3 Lite module supports 16bit color depth as “thousands of color”. If remote display property is set to “millions of color”, this issue will happen.
Status	Will fix in future BMC FW web post version.
Workaround	Set display color depth to “thousands of color”.

## **12. S3420GPRX doesn't support iSCSI function on Intel® GbE I/O Expansion Module**

Problem	S3420GPRX supports Intel® GbE I/O Expansion Module, but iSCSI function cannot be supported thru Intel® GbE I/O Expansion Module.
Implication	S3420GPRX only supports iSCSI function thru on-board NIC.
Status	Will not fix.
Workaround	Using on-board NIC for iSCSI function.

## **13. USB Keyboard/Mouse may not work smoothly in Microsoft\* Windows\* Server 2008 R2 on S3420GPRX**

Problem	If using Windows* Server 2008 R2 default LAN driver for Intel® LAN 82576, USB Keyboard/Mouse cannot work smoothly on S3420GPRX based system
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Implication	It is only happened when using Windows* Server 2008 R2 default LAN driver.
Status	Fixed in the 82576 on-board NIC driver package 14.7 or later version. The driver is available in Intel® Server Deployment Toolkit 3.5.3 CD or at: <a href="http://www.intel.com/support/motherboards/server/s3420gp/">http://www.intel.com/support/motherboards/server/s3420gp/</a> .
Workaround	Install 82576 on-board NIC driver package 14.7 or later version.

#### **14. Fail to install Windows\* Server 2008 R2 on S3420GPRX based system when Quad port GbE I/O Expansion Module is populated**

Problem	Windows* Server 2008 R2 installation process will have no response if Quad port GbE I/O Expansion Module is populated on S3420GPRX based system.
Implication	The default driver for Intel® LAN 82576 in Windows* Server 2008 R2 has performance issue, which may cause system no response during Windows* Server 2008 R2 installation.
Status	Intel® LAN 82576 driver version 14.7 or above has no this issue.
Workaround	Do NOT load default LAN driver during Windows* 2008 R2 installation and install Intel® LAN 82576 driver version 14.7 or above after OS installation completed.

#### **15. BMC communication may be disconnected if OS power saving mode is enabled**

Problem	If turning on OS power saving mode, BMC communication may be disconnected.
Implication	On-board Intel® LAN 82574L NIC will be reset if its power state transferred from D3 to D0. It is also shared as BMC management network port. If it is reset by power state transferred from D3 to D0, BMC communication may be disconnected.
Status	Will not fix
Workaround	Turning off OS power saving mode can avoid this issue.

## 16. S3420GPRX on-board Intel® LAN 82574L (NIC5) cannot get IP address from DHCP server if server OS is Linux\* and SOL or RMM3 Lite KVM console is enabled

Problem	If server OS is Linux* and SOL or RMM3 Lite KVM console is enabled, S3420GPRX on-board Intel® LAN 82574L (NIC5) cannot get IP address from DHCP server.
Implication	S3420GPRX onboard Intel® LAN 82574L (NIC5) is shared between OS and BMC server management. If BMC SOL and RMM3 Lite KVM console is started on NIC5 and server OS is Linux*, the NIC5 cannot get IP address from DHCP server. Static IP can work in this scenario.
Status	Will fix in future NIC driver web post version.
Workaround	Disabling NIC driver MSI-X interrupt can make NIC5 get IP address from DHCP server. Follow the below steps to disable NIC driver MSI-X interrupt. <ol style="list-style-type: none"><li>1. Login to Linux* OS.</li><li>2. Execute command “lsmod”. If NIC5 driver “e1000e” is not in the list that means driver was not installed. Go to step 6 please.</li><li>3. Execute command “rmmod e1000e” to uninstall default Intel® 82574L driver.</li><li>4. Download Intel® NIC driver version 14.7 or above for Linux* OS from <a href="http://www.intel.com/support/motherboards/server/s3420gp/">http://www.intel.com/support/motherboards/server/s3420gp/</a>.</li><li>5. Follow NIC driver installation guide to compile Intel® 82574L driver “e1000e.ko”.</li><li>6. Install NIC driver with command “insmod e1000e.ko IntMode=1” .</li><li>7. Verify whether NIC5 can get IP address from DHCP server.</li></ol>

## 17. S3420GPRX board contains TPM disable jumper J2E1

Problem	S3420GPRX board has no TPM functionality, but it has one TPM disable jumper J2E1 on-board.
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Implication      S3420GPRX onboard jumper J2E1 can be removed.

Status            Will fix in future board revision.

Workaround      The jumper J2E1 has NO negative impact and NO workaround is required.

## Documentation Changes

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### 1. Intel® Server Board S3420GP technical specification update for memory configuration rules

Implication This information will add to the Technical Product Specification v1.1.

#### UDIMM Configuration rules

**Table 3. UDIMM memory configuration rule**

DIMM slots per channel	DIMMs populated per channel	Speed	Ranks per channel
2	1	1066, 1333	Single Rank, Dual Rank
2	2	1066, 1333	Single Rank, Dual Rank

To get the maximum memory size on UDIMM, you get the detail information from the following table:

**Table 4. UDIMM Maximum configuration**

Max Memory Possible	1Gb DRAM Technology	2Gb DRAM Technology
Single Rank UDIMM	4GB (4x 1GB DIMMs)	8GB (4x 2GB DIMMs)
Dual Rank UDIMMs	8GB (4x 2GB DIMMs)	16GB (4x 4GB DIMMs)

Intel® Server Board S3420GPLX and LC have below limitations on UDIMM.

- Not support 800MHz ECC UDIMMs
- No support for LV DIMMs
- 256Mb technology, x4 DRAM on UDIMM and quad rank UDIMM are NOT supported
- x16 DRAM is not supported on combo routing
- All channels in a system will run at the fastest common frequency

- No mixing of registered and unbuffered DIMMs
- Non-ECC UDIMMs not supported
- Mixing ECC and non-ECC UDIMMs anywhere on the platform will prevent the system to boot/function correctly

### RDIMM Configuration rules

**Table 5. RDIMM memory configuration rule**

DIMM slots per channel	DIMMs populated per channel	Speed	Ranks per channel
3	1	1066, 1333	Single Rank, Dual Rank
3	1	1066	Quad Rank
3	2	1066, 1333	Single Rank, Dual Rank
3	2	800*	Quad Rank
3	3	800*	Single Rank, Dual Rank

To get the maximum memory size on RDIMM, you get the detail information from the following table:

**Table 6. RDIMM Maximum configuration**

Max Memory Possible	1Gb DRAM Technology	2Gb DRAM Technology
Single Rank RDIMM	6GB (6x 1GB DIMMs)	12GB (6x 2GB DIMMs)
Dual Rank RDIMMs	12GB (6x 2GB DIMMs)	24GB (6x 4GB DIMMs)
Quad Rank RDIMMs	16GB (4x 4GB DIMMs)	32GB (4x 8GB DIMMs)

Intel® Server Board S3420GPLX and LC have the following limitations on RDIMM:

- No support for LV DIMMs
- 256Mb/512Mb technology, x4 and x16 DRAMs on RDIMM are NOT supported
- All channels in a system will run at the fastest common frequency
- No mixing of registered and unbuffered DIMMs

**Note:** 1066MHz RDIMMs run at 800MHz.

## **2. Intel® Server Board S3420GP Quick Start User Guide Update to -003.**

Implication        The new version with -003 has been uploaded to Intel's support site. The document contains information on the correct number of screws needed.

## **3. Update information for usable/accessible memory of BMC**

### **Video/Graphic display functions for the onboard Server Engine\***

#### **LLC Pilot II\* Video controller**

Implication        This information will add to the Technical Product Specification v2.2.

Intel® S3420GP LX/LC Server Board supports Server Engine\* LLC Pilot II\* Controller with 64 MB DDR2 memory. 8MB is usable/accessible memory for iBMC video/graphic display functions. The graphic controller internally has access to larger memory for the internal operations. The 32MB memory reported by display driver is the attached memory. Attached memory can be 32MB or greater but only 8MB is accessible for display functions. With 8MB, the iBMC/G200e can only support max resolution of 1600x1000@16bit.