



Intel® RAID Controller SASUC8I

Tested Hardware and Operating System List

Revision 5.0

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Enterprise Platforms and Services Division

Revision History

Date	Revision Number	Modifications
November, 2008	1.0	Initial release
March, 2009	2.0	Updated the following: <ul style="list-style-type: none"> ▪ Operating System information ▪ Firmware information ▪ Intel® Server Boards table ▪ Internal Storage ▪ Hard Disk Drive
April, 2009	3.0	Updated the following: <ul style="list-style-type: none"> ▪ Intel® Server Boards table ▪ Internal Storage
July, 2009	4.0	Updated the following: <ul style="list-style-type: none"> ▪ Firmware Configurations ▪ Operating System information ▪ Intel® Server Boards table ▪ Enclosures, PCI Adapters, and Peripherals
October, 2009	5.0	Update the following: <ul style="list-style-type: none"> ▪ Intel® Server Board ▪ Hard Disk Drives

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Table of Contents

1. Introduction	1
1.1 Test Overview	1
1.1.1 Basic Compatibility Testing	1
1.1.2 Adapter / Peripheral Compatibility and Stress Testing	2
1.2 Pass/Fail Test Criteria	3
2. Firmware Configurations	4
3. Operating Systems	5
3.1 Operating System Certifications	6
4. Intel® Server Boards	7
5. Enclosures, PCI Adapters, and Peripherals	8
5.1 External Storage	8
5.2 Internal Storage	9
6. Hard Disk Drives	10
6.1 Hard Disk Drives	10

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1. Introduction

This document provides users of the Intel® RAID Controller SASUC8I with a guide to the operating systems, server boards, chassis, disk drives, and other peripherals that Intel tested for use with this RAID controller.

This document will be updated as additional testing is performed, or until the RAID controller is no longer in production. Each new release of the document will include the information from previous releases.

Intel will only support this RAID controller when it is installed in a system configured with the specified server boards, and when the server board is configured with the tested RAID firmware, system BIOS / firmware, and operating system versions.

This RAID controller has been thoroughly tested with the Intel® Server Boards, Intel® drive enclosures, and the third-party devices listed in this document. However, it is not practical to test the RAID controller with every possible combination of server board, drive enclosure, hard drive, and peripheral. Sample combinations have been tested to gain confidence in their compatibility, and every device listed has been tested in one or more configurations.

1.1 Test Overview

Testing performed on the Intel® RAID Controller SASUC8I is classified under two categories:

- Compatibility Testing
- Stress Testing

1.1.1 Basic Compatibility Testing

Compatibility testing is performed with each supported operating system. Basic installation testing validates that the RAID controller can be used to install the operating system and that the base hardware feature set is functional. A small set of peripherals are used for installation purposes only. No additional add-in cards are tested.

Note: *The latest version of an operating system signifies the latest supported version at the time of testing. New releases of this document may include a newly supported release of a given operating system. Previous releases of a supported operating system may not be tested beyond the basic compatibility test process.*

1.1.1.1 Support Commitment for Basic Compatibility Testing

Intel commits to the following level of customer support for operating systems that receive only basic compatibility testing:

- Intel will provide tested operating system drivers for each of the integrated controllers on the server board, as long as the controller vendor has a driver available. Intel does not require vendors to develop drivers for operating systems that they do not already support. This may limit the functionality of certain server board integrated controllers.

- Intel will provide support to customers who experience issues with the integrated controllers due to the installation or functionality of an operating system if a driver is available.
- Intel does not provide support for issues related to the use of add-in adapters or peripherals installed in the server system with an operating system that received only basic installation testing.
- Support is defined as assistance provided to a customer in root causing an issue and determining an acceptable resolution to the operating system problem. The resolution may include, but is not limited to, on-board controller driver updates, engaging the vendor, BIOS changes, firmware changes, or determining an acceptable workaround for the issue with the customer.

1.1.2 Adapter / Peripheral Compatibility and Stress Testing

Adapter / Peripheral Compatibility and Stress testing is performed only on the most current release of a supported operating system at the time of testing. The Adapter / Peripheral Compatibility and Stress testing process consists of three areas:

- **Base Platform:** Each base platform will successfully install a given operating system, successfully run a disk stress test, and successfully run a network stress test.
- **Adapter Compatibility:** Adapter compatibility validation (CV) testing uses test suites to gain an accurate view of how the server performs with a wide variety of adapters under the primary supported operating systems. These tests are designed to show hardware compatibility between the cards and the server platform and include functional testing only. CV testing does not include heavy stressing of the systems or the cards.
- **Stress Testing:** This test sequence uses configurations with add-in adapters installed in all available slots (depending on the chassis used), and runs for a minimum of 72 hours without injecting errors. Each configuration passes an installation test, a network/disk stress test, and tape backup test. Any fatal errors require a restart of the test.

1.1.2.1 Support Commitment for Adapter / Peripheral Compatibility and Stress Testing

Intel will provide the following level of customer support for operating systems that receive Adapter / Peripheral Compatibility and Stress testing:

- Intel will provide support to customers who experience issues with tested operating systems if they involve the installation or functionality of the server board with or without the adapters and peripherals listed in this document as having been tested under the operating system.
- Support is defined as assistance provided to a customer in root causing an issue and determining an acceptable resolution to the problem. The resolution may include, but is not limited to, on-board controller driver updates, engaging the vendor, BIOS changes, firmware changes, or determining a workaround for the issue.
- Intel provides and tests operating system drivers for each on-board video, network, and storage controller.
- Intel enables vendors to provide driver support for add-in adapters using these operating systems.
- Intel will go through some of the steps to achieve certification to ensure its customers do not encounter problems. The actual certification is the responsibility of the customer.

Note: Intel does not provide a support commitment for operating systems, adapter cards, and peripherals not listed in this document. Intel will consider requests for support on a case-by-case basis.

1.2 Pass/Fail Test Criteria

For each operating system, adapter, and peripheral configuration, a test passes if specific criteria are met. Specific configurations with particular characteristics will be addressed on a case-by-case basis. In general, a configuration passes testing if the following conditions are met:

- The operating system installed without error.
 - The manufacturer's installation instructions or Intel's best-known methods were used for the operating system installation.
 - No extraordinary workarounds were required during the operating system installation.
 - The server system behaved as expected during and after the operating system installation.
 - Application software installed and executed normally.
- Hardware compatibility tests ran to completion without error.
- Test software suites executed successfully:
 - Test and data files were created in the correct directories without error.
 - Files copied from the client to the server and back match the original without error.
 - Clients remain connected to the server system.
 - Industry-standard test suites run to completion without error.

2. Firmware Configurations

The following table lists the tested controller and firmware configurations. This document will be updated with additional configurations as new revisions of the Intel® RAID Controller SASUC8I or firmware versions for that controller are released. Each configuration is assigned an identifier number that is referenced in the tables throughout this document.

Note: Intel will only provide support for adapters and peripherals in the configuration with which they were tested.

Base System Identifier #	Product Code	Part Number	Firmware Revision
1	SASUC8I	900176	fw.01.26.00.00
2			fw.01.27.00.00
3			fw.01.28.03.00

3. Operating Systems

The following table provides a list of supported operating systems for the Intel® RAID Controller SASUC8I. Each operating system was tested for compatibility with the Intel® RAID Controller SASUC8I configuration listed in Chapter 2. Operating systems are only supported in the specified base system configuration(s) with which they were tested.

The following table also indicates whether each operating system received Basic Compatibility Testing or Adapter / Peripheral Compatibility and Stress Testing. For information on the support commitments for Basic Compatibility Testing and Adapter / Peripheral Compatibility and Stress Testing, see Chapter 1.

Any variations to the standard operating system installation process are documented in the Installation Guidelines section of this document. If the installation guidelines are not noted in the following table, then the operating system installed as expected using the manufacturer's installation instructions or Intel's best-known methods.

Note: *The operating systems listed in the following table have been tested for compatibility with the Intel® RAID Controller SASUC8I, but the operating system and its associated driver may not have been tested for compatibility with the server board you have selected. Refer to the supported operating system list for your server board to verify operating system support compatibility with the server board. This document lists testing performed on Intel® Server Boards only.*

Ident#	Operating System	Base System Configuration Tested and Type of Testing	Notes
1.	Microsoft Windows 2003* SP 1, including x86 and x64 versions	Configuration 1, 2, 3 – Compatibility and Stress	
2.	Microsoft Windows Vista*, including x86 and x64 versions	Configuration 1, 2, 3 – Compatibility and Stress	
3.	Red Hat* Enterprise Linux ES 4.0 U5, including x86 and x64 versions	Configuration 1, 2, 3 – Compatibility and Stress	
4.	Red Hat* Enterprise Linux ES 5.0 U3, including x86 and x64 versions	Configuration 1, 2, 3 – Compatibility and Stress	
5.	SuSE* Linux Enterprise Server 9.0, including x86 and x64 versions	Configuration 1 – Basic Installation	
6.	SuSE* Linux Enterprise Server 10.0 SP2, including x86 and x64 versions	Configuration 1, 2, 3 – Compatibility and Stress	
7.	Microsoft Windows 2008*, including x86 and x64 versions	Configuration 1, 2, 3 – Compatibility and Stress	
8.	VMWare ESX* Server 3	Configuration 1, 2, 3 – Compatibility and Stress	
9.	Microsoft Windows 2000 Advanced Server*	Configuration 1 – Basic Installation	
10.	SuSE* Linux Enterprise Server 11	Configuration 2, 3 – Compatibility and Stress	

Ident#	Operating System	Base System Configuration Tested and Type of Testing	Notes
11.	SuSE* Linux Enterprise Server 11, x86_64	Configuration 2, 3 – Compatibility and Stress	
12.	VMWare* ESX 3i	Configuration 2, 3 – Compatibility and Stress	

3.1 Operating System Certifications

The following table lists the operating systems that Intel will certify with the Intel® RAID Controller SASUC8I. Each customer is responsible for their own certification from the individual operating system vendors. In many cases, customers may leverage their operating system certifications from the testing completed by Intel. See the “Comments” column next to each operating system in the following table for additional information. Intel’s certifications, pre-certification, and operating system testing may help reduce some of the risk in achieving customer certifications with the operating system vendors.

Operating System	Certification Listing	Comment
Microsoft Windows 2003 Enterprise Server*	Intel® RAID Controller SASUC8I	TBD (generic/reference WHQL drivers are available by request, and the adapter logs are in process and should be submitted/completed in the near future)
Microsoft Windows 2008 Enterprise Server*	Intel® RAID Controller SASUC8I	TBD (generic/reference WHQL drivers are available by request, and the adapter logs are in process and should be submitted/completed in the near future)

4. Intel® Server Boards

This list includes the Intel® Server Board software versions that the server boards were configured with at the time of testing.

Intel® Server Board	BIOS	BMC	FRU/SDR	HSC
S5000PSL / S5000XSL / S5000XVN	R0098	65	48	2.11
S5000PAL / S5000XAL	R0098	65	48	2.11
S3200SH / S3210SH	R0048	32	14	N/A
S5400SF	R0032	11	11	2.09
S7000FC4UR	R0029	21	16	2.09
S5000VSA	R0098	65	43	2.11
S5000VCL / SR1530HCL	R0098	64	18	N/A
X38ML	R0049	15	1.06	N/A
S5500WB	R0038	R0040	09	N/A
S5500BC	R0038	R0040	14	2.11
S3420GP	25	113	15	N/A

5. Enclosures, PCI Adapters, and Peripherals

The testing of enclosures, add-in cards, and peripherals was performed on the Intel® RAID Controller SASUC8I by Intel Labs, independent test labs, or the vendor. Compatibility and stress testing was performed with the latest version of an operating system available at the time of testing.

Although a large sample of configurations were tested, not all devices were tested under all operating systems, and not all possible combinations or configurations of third-party devices were tested for inter-compatibility due to the large number of possible configurations. To verify compatibility, use the Server Configurator Tool available at:

<http://serverconfigurator.intel.com/default.aspx>.

Add-in adapter card and peripheral compatibility and stress testing is performed with the latest version of an operating system available at the time of testing. The adapters are divided into categories based on their functionality. All integrated on-board devices are tested by default and are therefore not included in the following tables.

Note: *All adapter cards and peripherals were not tested under all operating systems.*

Any variations to the standard adapter installation process or to expected adapter functionality are documented in the Installation Guidelines section of this document. If there are installation guidelines affecting a particular adapter and operating system combination, these are referenced in the following table. If the installation guidelines are not noted in the following table, then the adapter installed and functioned as expected using the manufacturer's installation instructions or Intel's best-known methods.

Note: *Adapter cards are normally tested with unused add-in adapters and on-board controller expansion ROMs disabled in the BIOS Setup. Intel recommends that customers disable the option ROM for add-in controllers and/or the on-board controllers when not booting from the controller or needing to use its built-in utilities.*

5.1 External Storage

None.

5.2 Internal Storage

Note: The only way to get enclosure management support is to use an expander backplane. Direct connection between Intel® RAID Controller SASUC8I and physical drives, or connection between Intel® RAID Controller SASUC8I and a non-expander backplane do not provide enclosure management support (for example, no fault LED support).

Manufacturer	Model Name	Model Number	Interface	Comment
Intel	Intel® Backplane AXX6DRV3GEXP	AXX6DRV3GEXP	SAS/SATA	
Intel	Intel® Backplane AXX6DRV3G	AXX6DRV3G	SAS/SATA	
Intel	Intel® Backplane AXX6DRV3GR	AXX6DRV3GR	SAS/SATA	
Intel	Intel® Backplane AXX4DRV3GEXP	AXX4DRV3GEXP	SAS/SATA	
Intel	Intel® Backplane AXX4DRV3G	AXX4DRV3G	SAS/SATA	
Intel	Intel® Backplane AXX4DRV3GR	AXX4DRV3GR	SAS/SATA	
Intel	Intel® Backplane ASR1500PASBP	ASR1500PASBP	SAS/SATA	
Intel	Intel® Backplane FSR1550SAS	FSR1550SAS	SAS/SATA	Only works with Intel® Passive Midplane FALPASMP
Intel	Intel® Backplane FSR2500SASBP	FSR2500SASBP	SAS/SATA	Only works with Intel® Passive Midplane FALPASMP
Intel	Intel® Backplane ASR1500PASBP	ASR1500PASBP	SAS/SATA	

6. Hard Disk Drives

Hard drive testing was performed on the Intel® RAID Controller SASUC8I by Intel Labs, independent test labs, or the vendor. The Intel® RAID Controller SASUC8I compatibility and stress testing is performed with the latest version of an operating system available at the time of testing. Although a large sample of configurations was tested, not all devices were tested under all operating systems, and not all possible combinations or configurations of third-party devices were tested for inter-compatibility due to the large number of possible configurations. To verify that the device is included for the server board as well as for the Intel® Integrated RAID Module SASUC8I, use the Server Configurator tool available at <http://serverconfigurator.intel.com/default.aspx>.

Note: All adapter cards and peripherals were not tested under all operating systems.

Any variations to the standard adapter installation process or to the expected adapter functionality are documented in the Installation Guidelines section of this document. If there are installation guidelines affecting a particular adapter and operating system combination, these are referenced in the following table. If the installation guidelines are not noted in the following table, then the adapter installed and functioned as expected using the manufacturer's installation instructions or Intel's best-known methods.

6.1 Hard Disk Drives

Note: The hard drives are listed in the following table only if they were attached to the Intel® RAID Controller SASUC8I during testing.

Manufacturer	Model Name	Model Number	Interface	RPM	Drive Size
Fujitsu	MBE2RC	MBE2147RC	SAS 6.0 Gb	15,000	147GB
Fujitsu	MBD2RC	MBD2147RC	SAS 6.0 Gb	10,000	147GB
Fujitsu	MBC2RC	MBC2073RC	SAS 3.0 Gb	15,000	73GB
Fujitsu	AL10LX (RoHS)	MBA3300RC	SAS 3.0 Gb	15,000	300GB
Fujitsu	AL10X (RoHS)	MBA3147RC	SAS 3.0 Gb	15,000	147GB
Fujitsu	MAX3RC	MAX3147RC	SAS 3.0 Gb	15,000	146GB
Fujitsu	MAX3RC	MAX3073RC	SAS 3.0 Gb	15,000	73GB
Fujitsu	MAX3RC	MAX3036RC	SAS 3.0 Gb	15,000	36GB
Fujitsu	MAV2RC	MAV2036RC	SAS 3.0 Gb	10,000	36GB
Fujitsu	AL9SE (RoHS)	MAY2073RC	SAS 3.0 Gb	15,000	73GB
Hitachi	Deskstar 7K80	S728080PLA380	SATA 3.0 Gb	7200	80GB
Hitachi	Ultrastar 15K600	HUS156045VLS600	SAS 3.0 Gb	15,000	450GB
Hitachi	Ultrastar 15K600	HUS156030VLS600	SAS 3.0 Gb	15,000	300GB
Hitachi	Ultrastar* SAS	HUS154545VLS300	SAS 3.0 Gb	15,000	450GB
Hitachi	Ultrastar* SAS	HUS154530VLS300	SAS 3.0 Gb	15,000	300GB
Hitachi	Ultrastar* SAS	HUS153073VLS300	SAS 3.0 Gb	15,000	73GB
Hitachi	Ultrastar* 15K300	HUS153030VLS300	SAS 3.0 Gb	15,000	300GB
Hitachi	Ultrastar* SAS	HUS153014VLS300	SAS 3.0 Gb	15,000	147GB
Hitachi	Ultrastar* 15K147 (RoHS)	HUS151414VLS300	SAS 3.0 Gb	15,000	147GB

Manufacturer	Model Name	Model Number	Interface	RPM	Drive Size
Hitachi	Ultrastar* SAS	HUC101473CSS300	SAS 3.0 Gb	10,000	73GB
Hitachi	Ultrastar* SAS	HUC101414CSS300	SAS 3.0 Gb	10,000	147GB
Hitachi	Ultrastar A7K2000	HUA722020ALA330	SATA 3.0 Gb	7200	2TB
Hitachi	Ultrastar* A7K1000	HUA721075KLA330	SATA 3.0 Gb	7200	750GB
Hitachi	Ultrastar* A7K1000	HUA721050KLA330	SATA 3.0 Gb	7200	500GB
Hitachi	Ultrastar* A7K1000	HUA721010KLA330	SATA 3.0 Gb	7200	1000GB
Hitachi	Travelstar* E5K250	HTS542580K9A300	SATA 3.0 Gb	5400	80GB
Hitachi	Travelstar* E5K250	HTS542525K9A300	SATA 3.0 Gb	5400	250GB
Hitachi	Travelstar* E5K250	HTS542520K9A300	SATA 3.0 Gb	5400	200GB
Hitachi	Travelstar* E5K250	HTS542516K9A300	SATA 3.0 Gb	5400	160GB
Hitachi	Travelstar* E5K250	HTS542512K9A300	SATA 3.0 Gb	5400	120GB
Hitachi	Travelstar* E5K500	HTE545050KTA300	SATA 3.0 Gb	5400	500GB
Hitachi	Travelstar* E5K500	HTE545040KTA300	SATA 3.0 Gb	5400	400GB
Hitachi	Deskstar T7K500	HDT725025VLA380	SATA 3.0 Gb	7200	250GB
Hitachi	Deskstar* E7K500	HDS725050KLA360	SATA 3.0 Gb	7200	500GB
Hitachi	Deskstar 7K250	HDS722580VLSA80	SATA 1.5 Gb	7200	80GB
Hitachi	Deskstar 7K250	HDS722512VLSA80	SATA 1.5 Gb	7200	120GB
Hitachi	Deskstar 7K160	HDS721616PLA380	SATA 3.0 Gb	7200	160GB
Hitachi	Deskstar P7K500	HDP725032GLA360	SATA 3.0 Gb	7200	250GB
Hitachi	Deskstar* E7K1000	HDE721010SLA330	SATA 3.0 Gb	7200	1000GB
Maxtor	Atlas* 15K.2 SAS	ATLAS15K2_36SAS	SAS 3.0 Gb	15,000	36GB
Maxtor	Atlas Genesis* SAS	8K036S0	SAS 3.0 Gb	10,000	36GB
Samsung	Spinpoint P120	SP2504C	SATA 3.0 Gb	7200	250GB
Seagate	Momentum 7200.1	ST980825AS	SATA 1.5 Gb	7200	80GB
Seagate	Savvio* 15K.2	ST973452SS	SAS 3.0 Gb	15,000	73GB
Seagate	Constellation 7200	ST9500530NS	SATA 3.0 Gb	7200	500GB
Seagate	Constellation 7200	ST9500430SS	SAS 3.0 Gb	7200	500GB
Seagate	Savvio* 10K.1 SAS	ST936701SS	SAS 3.0 Gb	10,000	36GB
Seagate	Savvio 10K.3 SAS	ST9300603SS	SAS 6.0 Gb	10,000	300GB
Seagate	Savvio* 15K.2	ST9146852SS	SAS 6.0 Gb	15,000	146GB
Seagate	Barracuda* 7200.10	ST380815AS	SATA 3.0 Gb	7200	808GB
Seagate	Barracuda* 7200.9	ST3808110AS	SATA 3.0 Gb	7200	80GB
Seagate	Barracuda* 7200.7	ST380013AS	SATA 3.0 Gb	7200	80GB
Seagate	Barracuda* ES	ST3750840NS	SATA 3.0 Gb	7200	750GB
Seagate	Barracuda* 7200.10	ST3750840AS	SATA 3.0 Gb	7200	750GB
Seagate	Barracuda* ES 7200.10 (RoHS)	ST3750640NS	SATA 3.0 Gb	7200	750GB
Seagate	NL35.2	ST3500641NS	SATA 3.0 Gb	7200	500GB
Seagate	Barracuda* ES 7200.10 (RoHS)	ST3500631NS	SATA 3.0 Gb	7200	500GB
Seagate	Barracuda* ES	ST3500630NS	SATA 3.0 Gb	7200	500GB
Seagate	Barracuda* ES 2	ST3500320NS	SATA 3.0 Gb	7200	500GB
Seagate	Cheetah* 15K.6	ST3450856SS	SAS 3.0 Gb	15,000	450GB
Seagate	Cheetah NS.2 SAS	ST3450802SS	SAS 3.0 Gb	10,000	450GB
Seagate	Cheetah*15K.6 SAS	ST3450056SS	SAS 3.0 Gb	15,000	450GB

Manufacturer	Model Name	Model Number	Interface	RPM	Drive Size
Seagate	Cheetah* 15K.6	ST3300656SS	SAS 3.0 Gb	15,000	300GB
Seagate	Cheetah* T10	ST3300555SS	SAS 3.0 Gb	15,000	300GB
Seagate	Barracuda* ES 7200.10 (RoHS)	ST3250621NS	SATA 3.0 Gb	7200	250GB
Seagate	Barracuda* ES 7200.10	ST3250620NS	SATA 3.0 Gb	7200	250GB
Seagate	Barracuda* 7200.7	ST3160827AS	SATA 3.0 Gb	7200	160GB
Seagate	Barracuda* 7200.10	ST3160815AS	SATA 3.0 Gb	7200	160GB
Seagate	Cheetah*15K.5 SAS	ST3146855SS	SAS 3.0 Gb	15,000	146GB
Seagate	Cheetah*15K.7 SAS	ST3146756SS	SAS 3.0 Gb	15,000	146GB
Seagate	Cheetah* 15K.6	ST3146356SS	SAS 3.0 Gb	15,000	147GB
Seagate	Barracuda* ES 2 SAS	ST31000640SS	SAS 3.0 Gb	7200	1TB
Seagate	Barracuda* 7200.11	ST31000333AS	SATA 3.0 Gb	7200	1TB
Western Digital	Western Digital Caviar* SE	WD2500JS	SATA 3.0 Gb	7200	250GB
Western Digital	Western Digital RE2	WD1601ABYS	SATA 3.0 Gb	7200	500GB
Western Digital	WD Caviar* RE2	WD7500AY	SATA 3.0 Gb	7200	750GB
Western Digital	WD Caviar* SE16	WD7500AAKS	SATA 3.0 Gb	7200	750GB
Western Digital	WD Raptor	WD740GD	SATA 3.0 Gb	10,000	740GB
Western Digital	WD Caviar* RE2	WD500YS	SATA 3.0 Gb	7200	500GB
Western Digital	WD Caviar* RE2	WD5000YS	SATA 3.0 Gb	7200	500GB
Western Digital	WD Caviar* SE16	WD5000KS	SATA 3.0 Gb	7200	500GB
Western Digital	WD Caviar* RE2	WD4000YR	SATA 3.0 Gb	7200	400GB
Western Digital	WD Caviar* SE16	WD4000YD	SATA 3.0 Gb	7200	400GB
Western Digital	WD Caviar* RE3	WD3202ABYS	SATA 3.0 Gb	7200	320GB
Western Digital	WD Veloci Raptor	WD3000HLFS	SATA 3.0 Gb	10,000	300GB
Western Digital	WD Caviar* SE	WD1600AAJS	SATA 3.0 Gb	7200	160GB
Western Digital	WD Caviar* Blue	WD1600AABS	SATA 3.0 Gb	7200	160GB
Western Digital	WD Caviar* SE	WD1200JS	SATA 3.0 Gb	7200	120GB
Western Digital	WD Caviar* RE3	WD1002FBYS	SATA 3.0 Gb	7200	1TB