

Baltimore Launch Sprint/XOHM Intel FAQ

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What is XOHM?

XOHM is a next-generation mobile broadband service company. With the roll out of WiMAX-based services, our goal is to make the city one big hotspot by allowing customers to get online in more places, more often, anywhere within the coverage area. XOHM is powered by WiMAX, a wireless Internet technology that provides reliable, broadband connections over large areas - even in challenging city environments.

What is WiMAX?

WiMAX (Worldwide Interoperability for Microwave Access) is the first 4G technology available today to meet the pent up demand for the Mobile Internet. WiMAX will deliver at low cost, the highest-speed mobile internet access available today across metropolitan areas.

What kind of Coverage and/or Service Availability does XOHM intend to offer?

XOHM currently has service across Baltimore and continues rolling out neighborhoods. XOHM coverage is expanding every day and will soon be available throughout Baltimore. XOHM is well underway to roll out additional cities, including Chicago, DC, Dallas, Fort Worth, Providence, Boston and Philadelphia over the coming months.

Is XOHM a truly mobile service or just portable? Why?

XOHM is rolling out truly mobile WiMAX technology and services. The ability to use the service while driving or operating at higher speeds will depend on coverage, not the technology. As our service areas continue to expand, continuous mobile use will be enabled. Currently mobility is possible where coverage is available. We do not endorse service use while driving, except by vehicle passengers.

Can this service be used as primary access service for consumers and business?

While the initial target is consumers, there are many applications for business use. Small/home offices can connect their Wi-Fi router to their WiMAX modem and set up a local area network for their business. Additionally, mobile professionals can use XOHM mobile devices to get online while they are out of an office environment and aren't close to a hotspot.

When will more cities be covered - how will I know when I can get WiMAX service?

XOHM coverage is expanding every day and will soon be available throughout Baltimore. We are well underway to roll out additional cities, including Chicago, DC, Dallas, Fort Worth, Providence, Boston and Philadelphia. Coverage and service updates are available at www.xohm.com. XOHM has built a coverage tracker tool for consumers to enter an address to view coverage. This tool is updated as new sites are added and customers are encouraged to check it often for updates at www.xohm.com/coverage

How do I get XOHM or WiMAX service?

Once a consumer has verified they are in a XOHM coverage area (www.xohm.com/coverage) and have purchased a device, they go to xohm.com to choose and activate service. To learn more about WiMAX and WiMAX enabled notebooks go to www.intel.com/getwimax. To learn more about XOHM service go to www.XOHM.com.

Where can I buy a WiMAX enabled device?

- Intel is now shipping its first-ever combined WiMAX/Wi-Fi module, formerly codenamed "Echo Peak," as part of the Intel WiMAX/Wi-Fi Link 5050 Series that is an optional feature for Intel Centrino 2-based laptops.
- Several leading PC OEMs have publicly announced plans to deliver Intel Centrino 2 processor technology powered notebook models with embedded WiMAX.
- The first models will begin shipping in the US in Q4 of 2008 and be ready to connect to Sprint's XOHM WiMAX network where available.
- These OEMs include Acer, Asus, Lenovo and Toshiba. In addition, Dell, Sony, Samsung, and Panasonic have also plan to support WiMAX in their notebooks starting in 2009.
- We expect to a dozen certified PC notebook models enabled with WiMAX at the time of the Baltimore launch.
- Nearly a dozen more will be available at various times through Q4 08.
- Notebooks with WiMAX will be available online at Amazon.com, newegg.com, and Best Buy Online.

How do I enable my device to get WiMAX/service if I am not looking to buy a new notebook? Are there other non-notebook devices?

- At launch, we also expect to have notebooks, add-in PC cards for legacy notebooks, and external modems for home use.
- Several XOHM-ready devices are available for purchase on the XOHM web site, at six Best Buy retail locations in the Baltimore area, stores in Baltimore area malls and other select retailers. These devices include the Nokia N810 WiMAX edition, the XOHM Modem and the XOHM ExpressCard.

What kind of speeds or performance will I see with WiMAX?

XOHM WiMAX service is expected to deliver average speeds of 2-4 Megabits downlink and 1-2 megabits uplink in service areas.

Are XOHM devices 4G only or will they also work on the Sprint network?

XOHM devices are 4G only. Sprint will offer dual-mode devices (3G and 4G) for customers who travel outside of their market and want the flexibility to use super-fast 4G speeds where available and Sprint 3G speeds in other markets.

Why was Baltimore chosen as the launch city?

As we've said all along, XOHM will be rolling out in metro areas and Baltimore is a large metropolitan area and was ready to launch. Baltimore is a well-defined market within which to fine-tune our service offerings, the network is well-deployed there, the RF environment allows us to prove out performance assumptions. Additionally, it's close to XOHM headquarters in Herndon, VA.